

QUALITY POLICY

DYNAMIMED is a biotechnology company dedicated to the sanitary control of experimental animals and biological samples. Our clients are mainly animal and laboratory universities, research centers and pharmaceutical industry.

Our permanent goal is to maintain and improve the quality of our services, complying with the requirements that are applicable in each case, and therefore establishes as an undeniable priority, to work in accordance with the provisions of the international standard ISO 9001, continuously improving the efficiency of its management system.

Our way of working is a faithful reflection of our commitment to our customers and our commitment to quality through:

- *Flexibility in the reception of animals and samples.*
- *The continuous attention throughout the tests carried out and the service provided to our clients.*
- *The timely additional analysis.*
- *The minimization of the delivery times in the reports with the obtained results.*
- *Confidentiality in all data received.*
- *The realization of customized profiles for each center requesting it.*
- *The identification of opportunities for improvement of the tests, taking into account the prevention of occupational risks and respect for the environment.*
- *Provide, in a planned manner, the training of laboratory staff, ensuring that all members of the laboratory know and apply the procedures described in the quality system, with up-to-date and permanent information.*
- *The correct sale, distribution and assistance of different Elisa Kits and animal transportation boxes.*

Consistent with the decision and expressed intention, the Management undertakes to propose the acquisition of material and human resources that are necessary for the achievement of said objective, in the conviction that the cost involved is nothing other than a profitable investment.

Quality is an objective and a responsibility of all the staff integrated in the organization, who is aware of the importance of its activities and contributes to the achievement of the objectives of the management system.

April 12th 2017



Carlos San Agustín, CEO